



7 Reasons Why Customers Choose a Whelan Home...

CUSTOMER SATISFACTION RATING 2010 - 2017

	Industry Benchmark 2017	Whelan Homes
Happy to Recommend your Housebuilder to a Friend?	84%	96%
Customer Satisfied with the Quality of their New Home	84%	96%
Customer Satisfied with the Service provided by their Housebuilder	79%	88%
Customer Satisfied that the Home was Completed within Expected Timeframe	74%	93%
Customer Satisfied with the Condition of their New Home on Moving Day	78%	95%
Customer Satisfied with the Standard of Finish	74%	96%
Customer Satisfied with the After Sales Service of their Housebuilder	73%	86%